



St Rita's College Ltd

RETURNS AND REFUND POLICY

If there is a problem with items you have purchased, the Boutique is able to discuss replacement, refund, repair or other type of remedy.

St Rita's College will offer you an exchange or refund on new uniform items provided that:

- The item is returned within twenty-eight (28) days from the date of purchase
- The original receipt is produced
- The item is unworn, has not been washed or named, is in the same condition you received it and in the original packaging
- The product is faulty and/or of an unacceptable quality

The following items will not be accepted for return or refund unless it is a manufacturer's fault:

- Swimwear
- Tights
- Bike pants
- Hair accessories

If there is a manufacturer's fault, and the item has been worn, it will be sent back to the manufacturer for repair/replacement, depending on the extent of the problem.

If a refund is required, it will be put onto the family school account.